

We respect your time and would like to make your visit as efficient as possible.

**Arrive 15 minutes before your scheduled appointment time.**

To avoid delays when you arrive, **please complete the enclosed forms in advance then mail, fax 813-849-9301 or drop them off before your appointment to our office.**

Please note: Bring your insurance card, ID Card, prescription and non-prescription medication list.

Thank you,  
Tampa Bay Family Physicians  
Management



# Tampa Bay Family Physicians, Inc.

## REGISTRATION FORM

(Please give your photo ID and insurance card to the receptionist)  
(Please Print)

<b>Patient's Last Name:</b>			<b>First Name:</b>		<b>Middle :</b>		<b>Marital status (circle one)</b> Single / Married / Div / Sep / Wid				
<b>Is this your legal name?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No		<b>If not, what is your legal name?</b>			<b>(Former name):</b>			<b>Birth date:</b> / /		<b>Age:</b>	<b>Sex:</b> <input type="checkbox"/> M <input type="checkbox"/> F
<b>Ethnicity:</b> <input type="checkbox"/> Hispanic or Latino <input type="checkbox"/> Non-Hispanic or Latino <input type="checkbox"/> Refuse to Report/Unreported		<b>Social Security No.</b> _____			<b>Primary Language:</b> <input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Other, specify : _____						
<b>RACE:</b> <input type="checkbox"/> American Indian or Alaska Native		<input type="checkbox"/> White	<input type="checkbox"/> Asian		<input type="checkbox"/> African American		<input type="checkbox"/> Native Hawaiian or other Pacific		<input type="checkbox"/> Refuse to report/Unreported		<input type="checkbox"/> Other _____
<b>Street address:</b>		<b>City:</b>		<b>State:</b>		<b>ZIP Code:</b>			<b>E-mail:</b>		
<b>Mailing Address (if different than physical address) P.O. box:</b>				<b>City:</b>			<b>State:</b>		<b>ZIP Code:</b>		
<b>Home Phone:</b> <input type="checkbox"/> Y <input type="checkbox"/> N <u>Can leave message.</u>			<b>Cell Phone:</b> <input type="checkbox"/> Y <input type="checkbox"/> N <u>Can leave message.</u>			<b>Work Phone:</b> <input type="checkbox"/> Y <input type="checkbox"/> N <u>Can leave message.</u>					
( )			( )			( )					
<b>Living Situation:</b> <input type="checkbox"/> Own home			<input type="checkbox"/> Condo or apartment			<input type="checkbox"/> Retirement home					
<input type="checkbox"/> Assisted Living			<input type="checkbox"/> Nursing home			<input type="checkbox"/> W/family member					
<input type="checkbox"/> Senior Citizen Housing			<input type="checkbox"/> Mobile home			<input type="checkbox"/> Other, specify _____					
<b>How did you hear about us (please check one box):</b>				<input type="checkbox"/> Tampa Bay Times		<input type="checkbox"/> Family/Friend		<input type="checkbox"/> Insurance Plan		<input type="checkbox"/> Hospital	
<input type="checkbox"/> The Sun News (Tampa Tribune)		<input type="checkbox"/> Post Card	<input type="checkbox"/> Flyer		<input type="checkbox"/> News of Sun City Center		<input type="checkbox"/> The South Shore News (Tampa Tribune)		<input type="checkbox"/> News of Kings Point		<input type="checkbox"/> The SCC Observer
<b>Preferred Pharmacy:</b> Address:					<b>Mail Order Pharmacy:</b>						
<b>BILLING &amp; INSURANCE INFORMATION</b>											
<b>Person responsible for bill:</b>			<b>Birth date:</b> / /		<b>Address (if different):</b>				<b>Home phone no.:</b> ( )		
<b>Is this person a patient here?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No			<b>Relationship:</b>								
<b>Is this patient covered by insurance?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No											
<b>Please indicate primary insurance</b>			<input type="checkbox"/> Medicare		<input type="checkbox"/> TriCare		<input type="checkbox"/> Blue Cross Blue Shield		<input type="checkbox"/> United HealthCare		<input type="checkbox"/> Aetna
<input type="checkbox"/> Avmed		<input type="checkbox"/> Other (please check at front desk if we are in network with your insurance or call your insurance)									
<b>Subscriber's name (if different than patient):</b>			<b>Subscriber's S.S. no.:</b>		<b>Birth date:</b> / /		<b>Policy no./Member ID:</b>		<b>Group no.:</b>		<b>Co-pay:</b> \$
<b>Patient's relationship to subscriber:</b>			<input type="checkbox"/> Self		<input type="checkbox"/> Spouse		<input type="checkbox"/> Child		<input type="checkbox"/> Other		
<b>Name of secondary insurance (if applicable):</b>			<b>Subscriber's name:</b>				<b>Policy no./Member ID:</b>		<b>Group no.:</b>		
<b>Patient's relationship to subscriber:</b>			<input type="checkbox"/> Self		<input type="checkbox"/> Spouse		<input type="checkbox"/> Child		<input type="checkbox"/> Other		
<b>IN CASE OF EMERGENCY</b>											
<b>Name of local friend or relative:</b>				<b>Relationship to patient:</b>				<b>Home phone no.:</b> ( )		<b>Work phone no.:</b> ( )	
<p>The above information is true to the best of my knowledge. I authorize medical services be rendered to me by Tampa Bay Family Physicians, Inc. I authorize my insurance benefits be paid directly to Tampa Bay Family Physicians, Inc. for services rendered. I understand that I am financially responsible for any balance. I also authorize Tampa Bay Family Physicians, Inc. or insurance company to release any information required to process my claims</p>											
<b>Patient/Guardian signature</b>						<b>Date</b>					

# Tampa Bay Family Physicians, Inc.

## PATIENT INITIAL INTAKE QUESTIONNAIRE

Please show your answer by filling up the bubble signs e.g. ●

**Name:** \_\_\_\_\_ **DOB:** \_\_\_\_\_ **Sex:**  M  F

Who was your previous primary care provider? \_\_\_\_\_

**CURRENT MEDICATIONS** (Please list all of your medications):

Name of Medication <i>Example: Tylenol</i>	Dosage/Strength <i>Example: 500 mg</i>	Frequency/dosing Instructions <i>Example: 1 pill three times a day</i>
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

Note: this information may be taken directly from the pharmacy label on prescription bottles

**ALLERGIES** (Are you allergic or sensitive to any medication?)

No Known Allergies     Medication Allergies     Environmental/Seasonal Allergies     Latex Allergy

Allergies	Reaction
<i>Example: Dust, pollen, ibuprofen, amoxicillin etc.</i>	<i>Example: skin rash, itchy eyes, hives, face bumps etc.</i>

**PERSONAL MEDICAL HISTORY:** Only select whatever applicable?

NONE

Condition	Yes	Comments	Condition	Yes	Comments
Alcohol/Drug abuse	<input type="radio"/>		Blood Transfusion	<input type="radio"/>	
Allergy (Hay Fever)	<input type="radio"/>		Breast Lump (benign)	<input type="radio"/>	
Anemia	<input type="radio"/>		Coronary Artery Disease	<input type="radio"/>	
Angina	<input type="radio"/>		Cancer (What Type)	<input type="radio"/>	
Anxiety	<input type="radio"/>		Chicken Pox	<input type="radio"/>	
Arthritis (Rheumatoid)	<input type="radio"/>		Colon Polyp	<input type="radio"/>	
Arthritis (osteoarthritis)	<input type="radio"/>		Depression (Major) (Bipolar)	<input type="radio"/>	
Asthma	<input type="radio"/>		Diabetes (type I) (type II)	<input type="radio"/>	
Bladder/Kidney Problems	<input type="radio"/>		Diverticulosis	<input type="radio"/>	
Blood Clot (leg) (lung)	<input type="radio"/>		Emphysema (COPD)	<input type="radio"/>	

Patient Initials \_\_\_\_\_

DOB: \_\_\_\_\_

Date: \_\_\_\_\_

Condition	Yes	Comments	Condition	Yes	Comments
Fractures (broken bones) (Specify)	<input type="radio"/>		Osteoporosis	<input type="radio"/>	
GERD/Acid Reflux/Heartburn	<input type="radio"/>		Prostate (enlargement) (nodules)	<input type="radio"/>	
Heart Attack / Myocardial Infarction (year)	<input type="radio"/>		Seizure/Epilepsy	<input type="radio"/>	
Hepatitis- (specify type)	<input type="radio"/>		Skin Condition (specify)	<input type="radio"/>	
High Blood Pressure/Hypertension	<input type="radio"/>		Sleep Apnea	<input type="radio"/>	
High Cholesterol	<input type="radio"/>		Stomach Ulcer	<input type="radio"/>	
Irritable Bowel Syndrome (IBS)	<input type="radio"/>		Stroke	<input type="radio"/>	
Chronic Kidney Disease / Failure (CKD)	<input type="radio"/>		Thyroid disease	<input type="radio"/>	
Kidney Stones	<input type="radio"/>		Other (list)	<input type="radio"/>	
Liver Disease	<input type="radio"/>		Other (list)	<input type="radio"/>	
Migraine Headaches	<input type="radio"/>		Other (list)	<input type="radio"/>	

**PAST SURGICAL HISTORY (Have you had any of the following surgical procedures?):**  None.

Surgical Procedure	Yes	Year	Surgical Procedure	Yes	Year
Appendectomy (Appendix removal)	<input type="radio"/>		Hysterectomy (total, including ovaries)	<input type="radio"/>	
Spine/back Surgery (lumbar)	<input type="radio"/>		Hysterectomy (partial, ovaries left)	<input type="radio"/>	
Breast Surgery	<input type="radio"/>		Knee Replacement	<input type="radio"/>	
Pacemaker	<input type="radio"/>		LEEP (Cervix Surgery)	<input type="radio"/>	
Coronary Stent	<input type="radio"/>		Neck Surgery	<input type="radio"/>	
EGD (Stomach Endoscopy)	<input type="radio"/>		Ovary Ligation( "Tubal")	<input type="radio"/>	
Cataract Surgery	<input type="radio"/>		Ovary Removal/oophorectomy	<input type="radio"/>	
Gallbladder Removal/Cholecystectomy	<input type="radio"/>		Tonsillectomy	<input type="radio"/>	
Heart Surgery /coronary artery bypass	<input type="radio"/>		Other (list) _____	<input type="radio"/>	
Hip Replacement	<input type="radio"/>		Other (list) _____	<input type="radio"/>	

**PAST HOSPITALIZATIONS:**

DATE	Reason

**FAMILY HISTORY:**

Adopted —  Yes  No (please Check) if yes and you do not know your family history skip this section and continue to next page.

Indicate which relative has had the following diseases (parents and siblings are most important)

Family Members	Status (alive, deceased, or unknown)	Age (yrs)	Conditions
Father			
Mother			
Siblings			
Other Relatives			
Other Relatives			

## SOCIAL HISTORY

### Personal History

Marital Status     Single     Married     Divorced     Widowed     No Answer

Adults in household: \_\_\_\_\_

Children:     Yes     No    Number of Children: \_\_\_\_\_    Ages if under 18 years: \_\_\_\_\_

Living Situation:     Live Alone     With Significant Other/Spouse     With Children/Family Members     Others

Employment status:     Employed     Unemployed     Retired

Hobbies/Interests:     Fishing     Biking     Reading books     Traveling  
 Other outdoor activities     Cooking     Other \_\_\_\_\_

### Tobacco

Are you a:     Current Smoker     Former Smoker     Never Smoker (if you never smoked, please go to alcohol use question now)

If former smoker:

How long has it been since you last smoked?

<1 month     1-3 months     3-6 months     6-12 months     1-5 years     5-10 years     >10 years

If current smoker:

Are you interested in quitting?

Ready to quit     Thinking about quitting     Not ready to quit

How many cigarettes a day do you smoke?

5 or less     6-10     11-20     21-30     31 or more

How soon after you wake up do you smoke your first cigarette?

Within 5 mins     6-30 mins     31-60 mins     after 60 mins

How often do you smoke cigarettes?

every day     some days, but not every day

### Alcohol

Do you drink alcohol in the last year?     Yes     No

If yes:

How often did you have alcoholic drink?

Never     Monthly or less     2-4 times a month     2-3 per week     4 or more per week

How many drinks did you have on a typical day when you were drinking?

1 or 2 drinks     3 or 4 drinks     5 or 6 drinks     7 or 9 drinks     10 or more drinks

How often did you have 6 or more drinks on one occasion?

Never     Less than monthly     Monthly     Weekly     Daily

### Illicit Drugs

Patient Initials \_\_\_\_\_

DOB: \_\_\_\_\_

Date: \_\_\_\_\_

Do you use any drugs or prescription medications not prescribed to you?  Yes  No

If yes please specify type of drug and frequency of use - \_\_\_\_\_

Diet/Activity

How would you rate your diet?  Good  Fair  Poor

Are you on any special diet?  Yes  No

If yes, how would you describe your diet? \_\_\_\_\_

Do you exercise regularly?  Yes  No

If yes:

How frequently:

Daily  Every other day  three days a week  weekly  only few days a month

Intensity is:

Mild  Moderate  Mild to Moderate  Moderate to Severe  Severe

How long?

5-10 mins  10-15 mins  15-30 mins  30-60 mins  more than 1 hr

Sexual Activity

Sexually involved currently:  Yes  No

If yes:

Sexual Partner(s) is:  male  female

Do you use protection?  Yes  No

If yes, how often?  All the time  most of the time  Half the time  sometimes

Protection method:  Abstinence  Condoms  Other

Have you ever had a Sexually Transmitted Disease?  Yes  No

If yes, which?

Chlamydia  GC  Syphilis  Herpes  Other

**HEALTH MAINTENANCE**

Please provide the dates and results of the following immunizations, examinations, and tests to the best of your ability. If you have not had one of these services please indicate N/A (not applicable).

*All Patients:*

Last Complete Physical	Date: _____	By: _____	
Last Tetanus Booster	<input type="radio"/> Within past 10 years	<input type="radio"/> More than 10 years ago	<input type="radio"/> Unknown
Last Eye Exam	Date: _____ <input type="radio"/> Normal	<input type="radio"/> Abnormal	<input type="radio"/> Unknown
Last Hearing Exam	Date: _____ <input type="radio"/> Normal	<input type="radio"/> Abnormal	<input type="radio"/> Unknown Cir
(Please circle one) Last Sigmoidoscopy or Colonoscopy	Date: _____ <input type="radio"/> Normal	<input type="radio"/> Abnormal	
Last DEXA Bone Scan	Date: _____ <input type="radio"/> Normal	<input type="radio"/> Abnormal	<input type="radio"/> Unknown
Last Pneumonia Vaccine	Date: _____ <input type="radio"/> Normal	<input type="radio"/> Abnormal	<input type="radio"/> Unknown
Flu shot this season?	<input type="radio"/> Yes <input type="radio"/> No		

*Only Women:*

Last Pap Smear	Date: _____ <input type="radio"/> Normal	<input type="radio"/> Abnormal	<input type="radio"/> Unknown
Last Mammogram	Date: _____ <input type="radio"/> Normal	<input type="radio"/> Abnormal	<input type="radio"/> Unknown

*Only Men:*

Last Prostate Specific Antigen-PSA	Date: _____ <input type="radio"/> Normal	<input type="radio"/> Abnormal	<input type="radio"/> Unknown
Last Prostate Exam	Date: _____ <input type="radio"/> Normal	<input type="radio"/> Abnormal	<input type="radio"/> Unknown

Patient Initials \_\_\_\_\_

DOB: \_\_\_\_\_

Date: \_\_\_\_\_







**List of Current/Previous Providers involved in your care:**

**NAME, ADDRESS, PHONE and FAX**

1. **Previous PCP:** \_\_\_\_\_
2. **Eye Specialist:** \_\_\_\_\_
3. **Cardiologist:** \_\_\_\_\_
4. **Pulmonologist:** \_\_\_\_\_
5. **Gastroenterologist:** \_\_\_\_\_
6. **Other Specialists:** \_\_\_\_\_
7. \_\_\_\_\_
8. \_\_\_\_\_
9. \_\_\_\_\_
10. \_\_\_\_\_
11. \_\_\_\_\_
12. \_\_\_\_\_
13. \_\_\_\_\_
14. \_\_\_\_\_
15. \_\_\_\_\_

# Tampa Bay Family Physicians, Inc.

Please complete only if 65-year-old and above, or on Medicare.

<b>Functional Status Assessment</b>											
Patient Name:	_____										
DOB:	_____										
<b>Cognitive Status</b>	<input type="radio"/> Good	<input type="radio"/> Fair	<input type="radio"/> Cognitive Impairment	<input type="radio"/> Dementia	<input type="radio"/> Alzheimer's	<input type="radio"/> Parkinson's					
<b>Ambulatory Status</b>	<input type="radio"/> Independent	<input type="radio"/> Needs assistive device			<input type="radio"/> Non Ambulatory						
		<input type="radio"/> Cane	<input type="radio"/> Walker	<input type="radio"/> Wheel Chair	<input type="radio"/> Scooter						
<b>Sensory Ability</b>	<b>Hearing</b>	<input type="radio"/> Good	<input type="radio"/> Fair	<input type="radio"/> Poor	<input type="radio"/> Hearing Aids/Device						
	<b>Vision</b>	<input type="radio"/> Good	<input type="radio"/> Fair	<input type="radio"/> Poor	<input type="radio"/> Glasses	<input type="radio"/> Contacts <input type="radio"/> Blind					
	<b>Touch</b>	<input type="radio"/> Good	<input type="radio"/> Fair	<input type="radio"/> Poor							
	<b>Taste</b>	<input type="radio"/> Good	<input type="radio"/> Fair	<input type="radio"/> Poor							
	<b>Smell</b>	<input type="radio"/> Good	<input type="radio"/> Fair	<input type="radio"/> Poor							
<b>Activities of Daily Livings (ADLs)</b>											
<b>Do you need help with following ADLs?</b>		<input type="radio"/> None (Fill in only Those that apply)									
<input type="radio"/> Grooming	<input type="radio"/> Dressing	<input type="radio"/> Toilet Use		<input type="radio"/> Housework							
<input type="radio"/> Preparing Meals	<input type="radio"/> Eating	<input type="radio"/> Walking		<input type="radio"/> Bathing							
<input type="radio"/> Taking Meds	<input type="radio"/> Shopping or Errands	<input type="radio"/> Others		_____							
<b>Advance Care Planning</b>											
<b>Do you have the following?</b>											
<input type="radio"/> Living Will	<input type="radio"/> Advance Directives	<input type="radio"/> Surrogate Decision Maker			<input type="radio"/> DNR order						
<b>Pain Assessment</b>											
<b>Does the patient have any "Chronic pain(s)"?</b> <input type="radio"/> Yes <input type="radio"/> No (if no skip rest of this section)											
If Yes:											
<b>Intensity:</b> On a scale of 0 to 10, with 0 being no pain and 10 being the worst pain you can imagine, how much does it hurt right now.											
No pain				Moderate		Worst pain					
	0 0	0 1	0 2	0 3	0 4	0 5	0 6	0 7	0 8	0 9	0 10
											
			0 No Hurt	2 Hurts Little Bit	4 Hurts Little More	6 Hurts Even More	8 Hurts Whole Lot	10 Hurts Worst			
<b>Location:</b>	<input type="radio"/> Left Side										
	<input type="radio"/> Neck	<input type="radio"/> Shoulder	<input type="radio"/> Elbow	<input type="radio"/> Forearm	<input type="radio"/> Wrist	<input type="radio"/> Hand	<input type="radio"/> Knee	<input type="radio"/> Foot	<input type="radio"/> Upper back	<input type="radio"/> Lower back	
	<input type="radio"/> Right Side										
	<input type="radio"/> Neck	<input type="radio"/> Shoulder	<input type="radio"/> Elbow	<input type="radio"/> Forearm	<input type="radio"/> Wrist	<input type="radio"/> Hand	<input type="radio"/> Knee	<input type="radio"/> Foot	<input type="radio"/> Upper back	<input type="radio"/> Lower back	
<b>Current treatment:</b>	<input type="radio"/> On Pain Meds					<input type="radio"/> Under Pain Mgmt					
<b>Depression Screening</b>											
<b>In the last two weeks have you been bothered by:</b>											
	<b>Little interest or pleasure in doing things?</b>			<input type="radio"/> Yes	<input type="radio"/> No						
	<b>Feeling down, depressed, or hopeless?</b>			<input type="radio"/> Yes	<input type="radio"/> No						

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date



**Tampa Bay Family Physicians, Inc.**  
**FINANCIAL/OFFICE POLICIES**

**For patients to take home**

The following is a listing of our office policies. If the patient has any questions regarding them, please contact us at 813-633-2000.

Office visit:

- An updated photo ID is required for the patient's first visit. In case of minor, guarantor's photo ID is required.
- The patient is required to give his/her insurance card(s) to front desk to update the patient's account for any changes in their insurance plan.
- To keep the patient's information current at all times, it is patient's responsibility to inform the front office of any address, contact or insurance information changes.
- All self-pay or insurance co-payments, Corporation-insurances and deductibles will be collected at the time of service. Payable by cash, check (with driver's license) or credit card (Visa, MasterCard or Discover).
- A returned check will result in a minimum service charge of \$35.00 and check will not be accepted for future payment(s). Unpaid returned checks will be turned over to the state attorneys office.
- If the patient feels ill after hours, on the weekends, or while the patient is out of area, please contact our after hour answering service and have a doctor paged. Our doctors are on call 24 hours a day.

Forms/Medical Records:

- There is a \$20 fee for FMLA form and all other forms (parking permits, physical forms, disability forms, or any special forms requested).
- For medical records there is a \$15.00 processing fee (cost of supplies, labor and postage), \$1.00 per page for copies up to 25 pages, \$0.25 per page for copies of pages 26 and greater.
- Request of medical records/forms requires a minimum of ten (10) working days notice.
- Request of medical record review requires an appointment with a minimum of seven business days notice.

Appointments:

- Minimum of 24-hour notice is required to reschedule or cancel appointment.
- Arriving late for an appointment, staff will try to accommodate if there is sufficient time to complete visit. Patient may be asked to reschedule appointment.

Referrals:

- Before being referred to a specialist, the patient must first have an evaluation from the patient's primary care physician.
- Referrals may take up to five (5) business days to get approved by the patient's insurance company.
- Once the referral has been authorized, it is valid for one evaluation from the specialist. If additional testing or visits are required by the specialists, orders for such tests must be made available to the patient's primary care physician for authorization BEFORE tests and/or visits are conducted.
- It is the patient's responsibility to ALWAYS consult with the patient's primary care physician first to avoid any out of pocket expenses for specialist visits and/or testing.
- Each time the patient visit a specialist, the patient must make the patient's follow up appointment with the patient's primary care provider.
- Tampa Bay Family Physicians, Inc. has developed a network of physicians for each patient's specific needs. Please consult our Referral Coordinator before the patient make an appointment to verify that the physician the patient would like to see is in our network.

Prescriptions:

- The patient is required to bring all new medications, prescribed by other providers, to the patient's scheduled appointment in order to keep their medication log current.
- **Prescription refills require three-five business days notice.**
- It is the patient's responsibility to inform front desk which pharmacy the patient wants to send a particular prescription when the patient requests a refill.
- Controlled substances **WILL NOT** be filled after 5:00 pm or on weekends.
- **Class 2 and Class 3 narcotics & tranquilizers** are controlled medications: therefore, the patient must be seen by the patient's physician at least once every month.

**Tampa Bay Family Physicians, Inc.**  
**FINANCIAL/OFFICE POLICIES**

- No request for a refill of prescription will be entertained if that particular medication was never prescribed by the primary care physician.

Messages:

- Telephone messages will have a 48 hour turn around time.

Billing:

- It is the patient's responsibility to inform us of any changes in the patient's insurance for accurate and timely billing.
- On the patient's office visit, we attempt to verify benefits with the patient's insurance policies; however, please be advised that this is just an estimate of the coverage based on the information given at the time of inquiry and not a guarantee of payment from the patient's insurance.
- The patient is responsible for any non-covered charges not payable by the patient's insurance policy.
- If the patient already has a PCP assigned to the patient other than our office, it is the patient's responsibility to get an auth or referral for the visit from the patient's PCP; otherwise, the patient will be fully responsible for whole visit charge.
- Any unpaid balance older than 90 days of first statement may be subject to a 1.5% interest per month.
- In the event of any default of payment on patient's account, all costs of collection, including collection agency fees, attorney fees, court costs, and any other costs to collect this debt is patient's responsibility.
- Tampa Bay Family Physicians may retain a collection agency to handle delinquent accounts. All necessary legal action will be retained to collect this debt if a default occurs.
- In the event that a patient does not meet their financial obligation, the patient will be discharged from the practice.
- All delinquent accounts will be reported to the credit bureau.

**Tampa Bay Family Physicians, Inc.**  
**FINANCIAL/OFFICE POLICIES**

For practice to file in patient chart

**ACKNOWLEDGMENT OF RECEIPT OF OFFICE POLICY**

I, \_\_\_\_\_, have read and understand the Financial/office Policy of Tampa Bay Family Physicians, Inc. and agree to meet all financial obligations. I have been given a copy of the same.

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**PAYMENT AGREEMENT**

I, \_\_\_\_\_, understand that any unpaid balance not covered by my policy will be payable by me. I authorize Tampa Bay Family Physicians, Inc. to leave recorded messages on my voice mail or telephone answering machine regarding my care and billing. In the event of my default of payment on my account, I understand and agree that I am legally liable for 1.5% simple interest per month and all costs of collection, including collection agency fees, attorney fees, court costs, and any other costs to collect this debt. Tampa Bay Family Physicians may retain a collection agency to handle delinquent accounts. All necessary legal action will be retained to collect this debt if a default occurs. All delinquent accounts will be reported to the credit bureau.

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By signing below I, \_\_\_\_\_, confirm that I have read and understood the above-mentioned policies and procedures.

\_\_\_\_\_  
Patient/responsible party Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Patient Name

\_\_\_\_\_  
Responsible Party Name

**TAMPA BAY FAMILY PHYSICIANS, INC.**  
**Notice of Privacy Practices**

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.**

**PLEASE REVIEW IT CAREFULLY.**

**Uses and Disclosures**

**Treatment.** Your health information may be used by staff members or disclosed to other health care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, results of laboratory tests and procedures will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members.

**Payment.** Your health information may be used to seek payment from your health plan, from other sources of coverage such as an automobile insurer, or from credit card companies that you may use to pay for services. For example, your health plan may request and receive information on dates of service, the services provided, and the medical condition being treated.

**Health care operations.** Your health information may be used as necessary to support the day-to-day business activities and management of your physician's practice. These activities include, but are not limited to, quality assessment, employee review, training of medical students, licensing, fundraising, and conducting or arranging for other business activities. For example, we may use a sign-in sheet at the registration desk where you will be asked to sign your name and indicate your physician. We may also call you by name in the waiting room when your physician is ready to see you.

**Law enforcement.** Your health information may be disclosed to law enforcement agencies to support government audits and inspections, to facilitate law-enforcement investigations, and to comply with government mandated reporting.

**Public health reporting.** Your health information may be disclosed to public health agencies as required by law. For example, we are required to report certain communicable diseases to the state's public health department.

**Other uses and disclosures require your authorization.** Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. If you change your mind after authorizing a use or disclosure of your information you may submit a written revocation of the authorization. However, your decision to revoke the authorization will not affect or undo any use or disclosure of information that occurred before you notified us of your decision to revoke your authorization.

**Additional Uses of Information**

**Appointment reminders.** Your health information will be used by our staff to send you appointment reminders.

**Information about treatments.** Your health information may be used to send you information that you may find interesting on the treatment and management of your medical condition. We may also send you information describing other health-related products and services that we believe may interest you.

## **Individual Rights**

You have certain rights under the federal privacy standards. These include:

- The right to request restrictions on the use and disclosure of your protected health information
- The right to receive confidential communications concerning your medical condition and treatment
- The right to inspect and copy your protected health information
- The right to amend or submit corrections to your protected health information
- The right to receive an accounting of how and to whom your protected health information has been disclosed
- The right to receive a printed copy of this notice

## **Tampa Bay Family Physicians Duties**

We are required by law to maintain the privacy of your protected health information and to provide you with this notice of privacy practices.

We also are required to abide by the privacy policies and practices that are outlined in this notice.

## **Right to Revise Privacy Practices**

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes in our policies and practices may be required by changes in federal and state laws and regulations. Upon request, we will provide you with the most recently revised notice on any office visit. The revised policies and practices will be applied to all protected health information we maintain.

## **Requests to Inspect Protected Health Information**

You may generally inspect or copy the protected health information that we maintain. As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting Patsy Chavez or Dr. Gary Kraus. Your request will be reviewed and will generally be approved unless there are legal or medical reasons to deny the request.

## **Complaints**

If you would like to submit a comment or complaint about our privacy practices, you can do so by sending a letter outlining your concerns to:

**Dr. Khushi A. Dhaliwal**  
**Tampa Bay Family Physicians, Inc.**  
4874 Sun City Center Blvd.  
Sun City Center, FL 33573

If you believe that your privacy rights have been violated, you should call the matter to our attention by sending a letter describing the cause of your concern to the same address.

You will not be penalized or otherwise retaliated against for filing a complaint.

## **Contact Person**

The name and address of the person you can contact for further information concerning our privacy practices is:

**Amandeep Kaur at [aman@tbfpl.com](mailto:aman@tbfpl.com)**

**Please sign the accompanying "Acknowledgment" form. Please note that by signing the Acknowledgment form you are only acknowledging that you have received or been given the opportunity to receive a copy of our Notice of Privacy Practice.**

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**ACKNOWLEDGEMENT OF RECEIPT OF  
NOTICE OF PRIVACY PRACTICES**

I acknowledge that I have been provided the Tampa Bay Family Physicians's ("TBFP") Notice of Privacy Practices ("Notice"):

- It tells me how TBFP will use my health information for the purposes of my treatment, payment for my treatment, and TBFP's health care operations.
- The Notice explains in more detail how TBFP may use and share my health information for other than treatment, payment, and health care operations.
- TBFP will also use and share my health information as required/permitted by law.

Patient's Complete Legal Name: \_\_\_\_\_

(please print)

Patient's DOB: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

(Patient or legal representative\*)

\*May be requested to show proof of representative status

## Authorization of Use and Disclosure of Protected Health Information

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ SSN: \_\_\_\_\_

### **I. My Authorization**

**You, Tampa Bay Family Physicians, may use or disclose the following health care information:**

- ALL** my health information maintained by you.
- My health information relating to the following treatment or condition: \_\_\_\_\_
- My health information for the date(s): \_\_\_\_\_
- Other: \_\_\_\_\_

**to:**

Name (or title) and organization: \_\_\_\_\_

Relationship: (parent, child, sibling, legal guardian, etc.): \_\_\_\_\_

Name (or title) and organization: \_\_\_\_\_

Relationship: (parent, child, sibling, legal guardian, etc.): \_\_\_\_\_

Name (or title) and organization: \_\_\_\_\_

Relationship: (parent, child, sibling, legal guardian, etc.): \_\_\_\_\_

**This Authorization ends:**     on (date) \_\_\_\_\_

When the following event occurs \_\_\_\_\_

### **II. My Rights**

I understand I do not have to sign this authorization in order to receive treatment. However, I may be required to sign this authorization form:

- To take part in a research study; or
- To receive health care when the purpose is to create health information for a third party.

I may revoke this authorization at any time, in writing, sent to this medical group at the address provided below. If I do, it will not affect any actions already taken by this office based upon this authorization; uses and disclosures already made cannot be taken back. I may not be able to revoke this authorization if its purpose was to obtain insurance.

- 4874 Sun City Center Blvd, Sun City Center, FL 33573

Once the office discloses health information, the person or organization that receives it may re-disclose it. Privacy laws may no longer protect it.

\_\_\_\_\_  
Patient or legally authorized signature

\_\_\_\_\_  
Date

Patient is unable to sign because of (minor, disabled, etc.) \_\_\_\_\_

## E-PRESCRIBING/MEDICATION HISTORY CONSENT FORM

e-Prescribing is defined as a physician's ability to electronically send an accurate, error free, and understandable prescription directly to a pharmacy from the point of care. Congress has determined that the ability to electronically send prescriptions is an important element in improving the quality of patient care. E-Prescribing greatly reduces medication errors and enhances patient safety. The Medicare Modernization Act (MMA) of 2003 listed standards that have to be included in an e-Prescribe program. These include:

- **Formulary and benefit transactions** — Gives the prescriber information about which drugs are covered by the drug benefit plan.
- **Medication history transactions** - Provides the physician with information about medications the patient is already taking to minimize the number of adverse drug events.
- **Fill status notification** - Allows the prescriber to receive an electronic notice from the pharmacy telling them if the patient's prescription has been picked up, not picked up, or partially filled.

By signing this consent form you are agreeing that Tampa Bay Family Physicians can request and use your prescription medication history from other healthcare providers and/or third party pharmacy benefit payors for treatment purposes.

Understanding all of the above, I hereby provide informed consent to Tampa Bay Family Physicians to enroll me in the e-Prescribe Program. I have had the chance to ask questions and all of my questions have been answered to my satisfaction.

Print Patient Name

Patient DOB

Signature of Patient or Guardian

Date

Relationship to Patient



**TAMPA BAY FAMILY PHYSICIANS, INC.**  
**ADVANCE DIRECTIVE QUESTIONNAIRE**

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Patient Name \_\_\_\_\_ DOB: \_\_\_\_\_

**Tampa Bay Family Physicians** would like to encourage all patients to have an Advance Directive on file with our office.

Under the Patient Self-Determination Act of 1990, each individual has the right to determine the course of his/her medical care and treatment. You make these choices now so that when you become unable, your decisions are known. Advance Directives only take effect if, in the future, you lose the capacity to speak for yourself. It has no effect on your current health care as long as you are able to speak for yourself.

Advance Directives for Health Care consist of three parts:  
Health Care Proxy, Living Will and Other Wishes.

**Health Care Proxy:** Designates another person to make medically related decisions for you.

**Living Will:** Designates your future health care treatment choices.

**Other Wishes:** Designates your wishes regarding Death, Organ Donation and Autopsy.

You may, at any time, complete any section and our office will keep a copy of your wishes on file for you. If you are not ready today please ask at any time for the form. We will review this annually with you.

---

Circle One

Do you have a living will? YES NO

Do you have a Health Care Proxy? YES NO

If no, would you like the form to fill out? YES NO

If yes, would you like to have a copy in our chart for you? YES NO

I am not ready to fill out this form. Please ask me about this in the future. \_\_\_\_\_

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date

---

Office use:

Gave patient Advance Directives form \_\_\_\_\_

Patient completed form and filed in chart \_\_\_\_\_

Reviewed with Patient \_\_\_\_\_

# Patient Portal Policy and Procedures

**DO NOT use Portal to communicate if there is an emergency.**

## **Proper subject matter:**

- Prescriptions refills, medical questions, lab results, appointment reminders, routine follow-up questions, etc.
- Sensitive subject matter (HIV, Hepatitis panels etc.) are not permitted
- We do not refill controlled substance medications drugs on the patient portal. You can request a refill but **MUST** come in to pick up the prescription or contact your pharmacy.
- Please be concise when typing a message.

## **Current functionality of Patient Portal:**

- √ Email and secure messaging for non-urgent needs.
- √ Refill request (**must** include pharmacy information)
- √ Viewing of lab results that have been sent to you.
- √ Viewing and printing of continuity of health record.
- √ Viewing and updating of health information.
- √ Viewing of selected health information (allergies, medications, current problems, past medical history). \* Note- You can make changes/additions to your health records, medication list, etc. but this will not change your permanent record without our review of the information.
- √ Referral requests
- √ Appointment request
- √ Billing questions
- √ Updating your demographic information (address, phone # etc.) and updating insurance information.

**All communication via portal will be included in your chart.**

## **Privacy:**

- All messages sent to you will be encrypted.
- Messages from you to the staff should be through this portal or they will not be secure.
- We will keep all email lists confidential and will not share this with other parties.
- Any member of our staff may read your messages or reply in order to help the Physician that has been e-mailed. This is similar to how a phone message is handled.
- Our system will check when messages are viewed, so you do not need to reply that you have read it.

## **Response Time:**

- We will normally respond to non-urgent message inquires within a timely manner. Please contact the office if you need an immediate response.

# **TAMPA BAY FAMILY PHYSICIANS, INC.**

## **Patient and Family Request for Patient Portal**

I hereby request access to the Patient Portal maintained by Tampa Bay Family Physicians, PA for the patient named below. I understand that Tampa Bay Family Physicians takes seriously its responsibility to safeguard the privacy of its patients and protect the confidentiality of their protected health information. Therefore, I will only access the patient portal in a matter consistent with these terms. I will keep safe the sign-on and password that I am assigned and will not share my log-in information with anyone else. I agree that Tampa Bay Family Physicians will not be liable for any disclosure of information due to unauthorized use of my sign-on and password. If I feel my sign on and password combination has been compromised, I will contact Tampa Bay Family Physicians immediately or go to the portal and request a new password.

I understand that the Patient Portal will only allow me to view my records for the patient. If I accidentally gain access to another patient's information, I will cease to view it and notify Tampa Bay Family Physicians immediately. In no event will I deliberately attempt to access information for any person other than myself. I represent to Tampa Bay Family Physicians that I am a personal representative of the Patient with the right to access the Patient's health information, or that the patient has expressly authorized me to have access. If my status as personal representative changes so that I no longer have such rights, or if the Patients authorization expires or is revoked, I will immediately cease using the Patient Portal to access the Patient's information and will notify Tampa Bay Family Physicians.

Patient Name (print): \_\_\_\_\_ DOB: \_\_\_\_\_

Email Address: \_\_\_\_\_

Patient signature: \_\_\_\_\_

-OR -

Parental Guardian: \_\_\_\_\_

4874 Sun City Center Blvd, Sun City Center, FL 33573  
Phone: 813-633-2000; Fax: 813-849-9301

**AUTHORIZATION TO RELEASE HEALTHCARE INFORMATION**

Patient's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Previous Name  
(if any): \_\_\_\_\_

Social Security #: \_\_\_\_\_

I request and authorize release of my healthcare information to the above-mentioned provider from:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

This request and authorization applies to:

Healthcare information relating to the following treatment, condition, or dates: \_\_\_\_\_

All Records

Other: \_\_\_\_\_

**I authorize the release of my entire medical record via either telephonic, face-to face, or written communications to the above named individuals (s). Unless otherwise indicated, my authorization includes the release of the following, please strike through those you wish to exclude, if any:**

- My diagnosis and/or treatment for alcoholism and/or drug abuse or dependency.
- My diagnosis and/or treatment regarding mental health issues.
- HIV antibody test results and/or AIDS diagnosis and treatment.
- Genetic test results and/or related treatment.
- Other: \_\_\_\_\_

**If patient is unable to give consent because of physical/mental condition or age, complete the following:**

Patient is : [ ] a minor \_\_\_\_\_ years of age

Patient is : [ ] is unable to give authorization because \_\_\_\_\_

Date: \_\_\_\_\_ Signed: \_\_\_\_\_

Please circle one of the following selections which applies:

Parent - Guardian - POA - Other

Personal Representative(s) must provide appropriate documentation to verify your legal authority to act on this patient's behalf.

THIS AUTHORIZATION EXPIRES NINETY DAYS AFTER IT IS SIGNED.

Patient Signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_